

WHO PAYS THE WATER CONSERVATION SURCHARGE (WCS) IN PENANG?

Only those who use water excessively.



If your bi-monthly domestic water bill is RM22.60 or less, you do NOT pay the WCS. You are amongst the 77% who use less than 35,000 litres per month.

Data source: PBAPP

THE WATER CONSERVATION SURCHARGE (WCS) IS TO ENSURE NO WATER RATIONING IN PENANG.

77% of domestic water consumers in Penang do NOT PAY the WCS.

Punishing the 23% who use water excessively makes sure that we have sufficient water in the next 10 years.



The maximum water bill for 77% of Penang households who do not pay the WCS in 2017 was only:
RM11.30 per month
(RM22.60 per bi-monthly billing cycle).

Data source: PBAPP

REVIEW OF WATER TARIFFS AND CHARGES IN PENANG: WHO HOLDS THE POWER TO APPROVE APPLICATIONS FOR REVIEWS OF TARIFFS AND CHARGES?

THE FEDERAL GOVERNMENT

Federal laws require PBAPP to seek the approval of the Federal Government before implementing any reviews of water tariffs and charges in Penang.

Penang's water tariff review in 2015 was implemented with the approval of the Federal Government, in accordance to Federal laws.

References: Water Services Industry Act 2006 and SPAN Act 2006.



PENANG DOMESTIC WATER TARIFFS: HOW MANY REVIEWS SINCE 2008?

ONE

(In 2015, the average tariff for the first 35,000 litres per month was reviewed from RM0.31 to RM0.32 per 1,000 litres.)

In 2010, the WCS was introduced, and only trade tariffs were reviewed. In 2013, only the WCS was reviewed to reduce water wastage.



77% of Penang's 518,001 domestic water consumers did NOT pay the WCS in 2017 because their water consumption did not exceed 35,000 litres per month.

Data source: PBAPP

PENANG DOMESTIC WATER TARIFFS: HOW MUCH WAS THE INCREASE FOR THE FIRST 35,000 LITRES PER MONTH OVER THE PAST 10 YEARS?

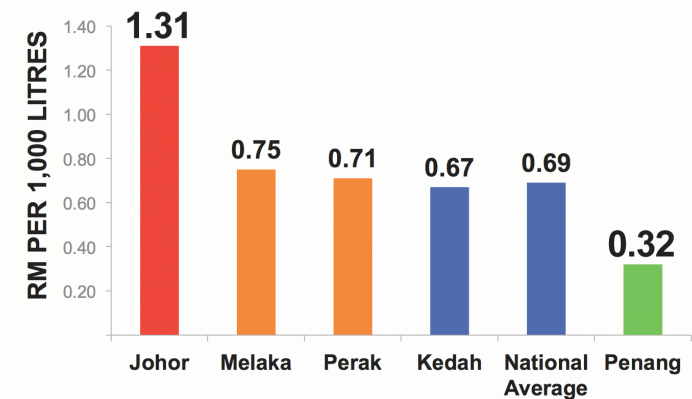


In 2017, 77% of Penang's 518,001 domestic water consumers used 35,000 litres of water or less every month.

Data source: PBAPP



DOMESTIC WATER TARIFFS: WHICH STATE OFFERS THE LOWEST TARIFF FOR THE FIRST 35,000 LITRES PER MONTH?



Penang's average domestic water tariff for the first 35,000 litres per month is the lowest in the country.

Data source:
Malaysia Water Industry Guide 2017

