

8.10.2018

## **PRESS STATEMENT**

by Dato' Ir. Jaseni Maidinsa,  
Chief Executive Officer,  
PBA Holdings Bhd (PBAHB) and  
Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP)

## **ELECTRICITY OUTAGE ON PENANG HILL: PBAPP PUMPING WATER UPHILL TO MEET CUSTOMER NEEDS.**

- **Cause:** Electricity outage on Penang Hill since 4.10.2018 (Thursday).
- **Effect:** Tiger Hill raw water intake inoperable. Penang Hill Water Treatment Plant (WTP) reservoirs depleted by 6.10.2018 (Saturday), causing an unscheduled water supply interruption.
- **PBAPP Solution:** 4-stage pumping of treated water up the hill from the Air Itam WTP from 7.10.2018 (Sunday).

PENANG, MONDAY, 8/10/2018: Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP) is pumping water from the Air Itam Water Treatment Plant (WTP) up to Penang Hill to end an unscheduled water supply interruption caused by an electricity outage.

This emergency response measure has restored water supply services in all areas on the hill since 11.00pm yesterday (Sunday).

On 4.10.2018 (Thursday), there was an electricity outage on Penang Hill. Due to this outage, PBAPP's Tiger Hill raw water intake could not be operated normally to deliver raw water to the Penang Hill WTP for treatment, and subsequent distribution.

Until 6.10.2018 (Saturday), PBAPP managed to continue supplying water from the reservoirs in the Penang Hill WTP until the treated water reserves were depleted.

Since there was no electricity supply to the Tiger Hill raw water intake until 6.10.2018 (Saturday), PBAPP activated an alternative water supply system to pump treated water from the Air Itam WTP up the 833-metre hill.

This is a 4 stage pumping system which required the deployment of 4 pumping stations located from the bottom to the top of the hill. However, one of the pumping stations, on the third stage, suffered a pump failure. PBAPP had to move people, replacement parts and tools up the hill on Saturday night.

The failed pump was successfully repaired on 7.10 2018 (Sunday). PBAPP began pumping water up the hill. By 11.00pm, water supply to all areas on Penang Hill was restored.

As at 10.30am today, PBAPP is continuing to pump treated water from the Air Itam WTP up to Penang Hill.

We will continue to do so until the water supply operations of the Tiger Hill raw water intake and the Penang Hill WTP are normalised and stabilised.

PBAPP regrets all inconveniences caused. However, it should be noted that the root cause of this unscheduled water supply interruption is an electricity outage on Penang Hill that commenced from 4.10.2018.

Thank You.

Dato' Ir. Jaseni Maidinsa,  
Chief Executive Officer,  
PBA Holdings Bhd (PBAHB) and  
Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP)

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Issued by : Puan Syarifah Nasywa bt Syed Feisal Barakbah  
Corporate Communications Unit  
Tel : 04-200 6607  
Email : [syarifah@pba.com.my](mailto:syarifah@pba.com.my)