

## PRESS RELEASE

### PBAPP WILL RESOLVE TAMAN GAMELAN INDAH ISSUE IN 45 DAYS

PENANG, 27 June 2013: Water supply to Taman Gamelan Indah has been normalised two days ago and Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP) will redesign the internal reticulation system at Taman Gamelan Indah for the benefit of the residents.

PBAPP General Manager Ir. Jaseni Maidinsa said PBAPP personnel had investigated the causes of the supply issue since it started receiving many reports of “no water” via its 24-hour Call Centre from 19 June 2013.

He said PBAPP would step in to re-design the internal reticulation system to ensure that there is sufficient pressure to all units in the future. “We will commence work soon. This project is scheduled for completion in 45 days from now,” he said.

“The main reason for the water supply problem at Taman Gamelan Indah is the existing water supply and roof tank storage system is inadequate to meet the increasing water demand due to the rapidly increasing number of occupants at the flats.

“The other reason is the unscheduled water supply interruption in the period 19 – 25 June 2013 because our Bukit Minyak pumping station which pumps water to the South was underperforming due to uncharacteristically high water demand during that period. This short term problem has been rectified.

It has been reported in the media that about 1,000 foreign workers had moved into the flats, with up to 13 residents living in one unit.

“Our investigations show that up to 70% of the 180 units are occupied by foreign workers. The existing internal reticulation system was not designed to cope with such high water demand within the building premises,” Ir. Jaseni said. “We understand the difficulties that the residents face. We will resolve this issue for their benefit soon.”

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